**NHS APP**

The NHS App lets patient’s book GP appointments, order repeat prescriptions and access a range of other healthcare services.

**Who is it suitable for?**

The NHS App is for people aged 13 and over who are registered with a connected GP surgery.

Patients can use some of the app’s features without your GP surgery being connected.

95% of surgeries are now connected to the NHS App.

**What can patients see on the NHS app?**

With the NHS App patients can:

* Check symptoms – find reliable NHS information on hundreds of conditions and treatments, and get immediate advice
* Book appointments – search for, book and cancel appointments at the GP surgery
* Order repeat prescriptions – see their available medications and request a new repeat prescription
* View their medical record – get secure access to their GP medical record
* Register to be an organ donor – easily manage their preferences on the NHS Organ Donor Register
* Choose how the NHS uses their data – register their decision on whether it can be used for research and planning

**How do patients access the NHS App?**

The NHS App is free to download from the App Store and Google Play.

**How does a patient sign up for the app?**

Once the patient has downloaded the app, they need to register and provide an email address and a telephone number.

The patient will need to take and submit a photo of one of the following types of photo ID:

* Passport
* UK driving licence (full or provisional)
* European driving licence (full)
* European national identity card

They will then need to record and submit a short video of them saying four numbers. Once this has been completed, they should receive an email within 2 hours to confirm if the information has passed the checks, they will then be able to access their records. Please note that this time period may increase in busy periods.